



SLEEP THERAPY

HEALTHY ZZZZ'S

Summer 2009

*Fighting Sleep Disordered
Breathing One Patient at a Time*

Mark Your Calendars

Please keep in mind that Oxygen One will be closed on the following dates in remembrance of the Holidays;

Fourth of July - July 3rd

Labor Day - September 7th

Check Us Out

For More Information On
Oxygen One, Inc. Check us out at

www.OXYGENONE.com

Archived Newsletters,
Product Showcase,
Frequently Asked Questions,
Prescription Forms,
and More.....

Quick Tip for PAP Users

What should I do if I have nasal congestion and can't tolerate my nasal mask?

First, talk to your physician; he/she may want to prescribe a nasal decongestant or nasal steroid. For those who prefer not to call the physician or want an over the counter remedy, a nasal wash system to irrigate congested nasal passages may be of benefit. Sinu-Cleanse, a natural way to relieve these symptoms, utilizes a medication free saline solution. Many users report enough relief to tolerate wearing their PAP for the night. Oxygen One, Inc. Offers the Sinu-Cleanse Neti-Pot and Sinu-Cleanse Squeeze and NO prescription is required.



To provide education and understanding of the patient population we serve and the products and services we provide, all Oxygen One employees are exposed to a rigorous and extensive training program prior to performing the duties for which they are hired. This training includes, but is not limited to;

- Cardiopulmonary Anatomy and Physiology,
- Oxygen Delivery Devices,
- Oxygen Stationary Systems,
- Oxygen Conserving Devices,
- Portable Oxygen Concentrators,
- Sleep Apnea,
- CPAP/BiPAP/AutoPAP, and
- CPAP masks and accessories.

Our Medical Technicians and Clinicians receive additional training in;

- FDA rules and regulations,
- FMCSA rules and regulations,
- Hazardous Materials Transportation,
- Current Good Manufacturing Practices, and
- Joint Commission Clinical Respiratory Practices.

Once in-serviced on the above, our Clinicians and Medical Technicians shadow seasoned employees until a 4-part supervisory competency test is performed and the employee demonstrates understanding and proficiency in clinical and technical operations.

PAP installs are performed by state licensed health care professionals (RT, RN, LPN). Each 1 ½ hour install includes 45 minutes of education and 45 minutes of equipment instruct, mask selection

New Billing Statements

Thank you to everyone who shared your comments on our new statements! The overwhelming majority of you are in favor of the change! We will continue to look for ways to improve the statements in the future including adding the check numbers of the payments that are made.

Several comments were made about giving you a copy to send back with your check. It is not necessary to send back a copy of your invoice with your payment. If you are paying a specific invoice you may list that number on your check and your account will be credited accordingly. If you are simply making a payment you may write your account number on your check and the money will be applied to your account and the oldest outstanding balance due. This will then allow you to keep your invoice as your receipt.

We also received questions about sending out pre-addressed envelopes. We are happy to supply pre-addressed envelopes to you upon request. Please feel free to call us or write us a note on your bill – we will then send you a few to use and you can request more as you need them.

and fitting, and return demonstration. In March, 2008 we enhanced our existing PAP follow up program by adding a daily data transferable monitoring device on ALL installs and a quarterly clinical assessment and supply replacement program. Our PAP compliance at 90 days increased to 90% and we've maintained a healthy compliance level of 85% thereafter.

By providing in-depth training to our staff, they in turn can provide the best education, knowledge and support to you our patients.



Oxygen One, Inc.

The Home Respiratory & Sleep Specialists

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Waukesha, WI 53188-2447
1.888.OXYGEN.1 (699.4361)
www.OxygenOne.com

NATIONAL HEALTHCARE OBSERVANCES

June:

Home Safety Month
Men's Health Week 11-17

August:

National Health Center Week 9 - 15

September:

Healthy Aging Month
Assisted Living Week September 11-17

October:

Healthy Lung Month
Fire Prevention Week 4-10
Respiratory Care Week 25-31
Lung Health Day 28

Walk-In CPAP Clinic

The clinic is held every Wednesday.

Time: 5 - 7 PM

Location: Oxygen One, Inc.
1900 Pewaukee Rd. Suite F
Waukesha, WI 53188

Topics:

June Travel
July Types of PAP Therapy
Aug. Supply Re-ordering and
Follow Up Calls
Sept. AHI - What is it?
Components of Sleep Study
Oct. Mask Types

Stop in for:

- A free function check of your unit
- Inspection and replacement of supplies as needed.
- Tips, facts, support and more!!

We will also be happy to inspect units from other providers.

Please feel free to contact us for more information:

1-888-699-4361 or 262-521-2202

PRODUCT SPOTLIGHT

SinuCleanse

Squeeze Bottle \$10.95 + tax

Netti Pot \$14.95 + tax

Naturally Relieves:

- Allergies
- Nasal Congestion
- Sinus Infections
- Dry Air



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Citrus II®
Used with Permission.

CPAP Mask Wipes \$9.95 + tax

- Clean, deodorize, and refresh
- No rinsing required
- Gentle all natural ingredients
- Dries in seconds

**Stop By Our
Showroom Today!**

Oxygen One, Inc.
The Home Respiratory & Sleep Specialists

Mention this Ad and Receive \$1.00 off!

The best in ongoing assessments, education and monitoring