

RT·UPDATE

Summer 2008

RESPIRATORY THERAPISTS

Fighting chronic lung disease one patient at a time.

ANNUAL SURVEY WINNER!

Kim Jackson, of Mitchell Manor, was the recipient of our 2007 Annual Referral Survey Drawing. Kim won a \$50 gift certificate to Maggiano's Italian Eatery.

Congratulations Kim!
Bon Appetit.

OXYGEN ONE RECEIVES GOLD SEAL!

Oxygen One, Inc. received re-accreditation and a gold seal of approval from the Joint Commission after completing an unannounced three day survey in February.

The Joint Commission has been the leader in setting standards for safe and quality health care since 1951. By choosing to be an accredited health care organization, Oxygen One, Inc. is committed to continuous improvements in key areas such as the National Patient Safety Goals which are set by the Joint Commission annually.

To view our quality report, go to www.jointcommission.org and click on the "Quality Check" link.

MORE OPTIONS FOR PORTABLE OXYGEN CONCENTRATORS!

To accommodate the growing population of patients requiring home oxygen, manufacturers are continually developing new products. Another Portable Oxygen Concentrator (POC) has been added to the industry this Spring. There are many options to choose from when deciding on a POC and Invacare is now adding to that list with the XPO2. The following chart offers a comparison to its competitors:

Product	XPO2	Eclipse 2	Inogen One	FreeStyle	Evergo
Company	Invacare	SeQual	Evo	AirSep	Respironics
Weight	6-7.3 Pounds	18 Pounds	10 Pounds	4.4-6.2 Pounds	8.5-10 Pounds
O2 Settings	Pulse 1-5	Continuous 1-3 Pulse 1-6	Pulse 1-5	Pulse 1-3	Pulse 1-6
Battery	2.5-5 Hours	1.3-3.6 Hours	2-3 Hours	2-6 Hours	4-8 Hours

These numbers are useful when deciding on a unit for a patient. However, it is also very important that the patient is tested on the equipment before it is delivered to them. The patient should be coached on proper breathing techniques and have their pulse oximetry tested overnight, at rest, and with exertion while using the equipment.

This equipment varies more on it's effectiveness than your typical 5 liter concentrator because the manufacturers are pushing technology to the limit trying to find the right formula in order to get the most oxygen delivered to the patient without compromising battery life and adding weight to the unit. All manufacturers think that they have found the magical formula but the only real test is to have the patient use a pulse oximeter while selecting a POC.

If you would like to learn about the POC systems available through Oxygen One, please call us at 262-521-2202 or 1-888-OXYGEN-1 to schedule an in-service.



www.OxygenOne.com
888-OXYGEN-1
888-699-4361
FAX: 262-521-2249

DID YOU KNOW?

Medicare guidelines regarding the replacement of durable medical equipment state that the reasonable useful lifetime requirements are determined by the contractor, but in no case, can it be less than five years. The reasonable useful lifetime requirement is based on when the equipment was delivered to the patient, not the age of the equipment. Replacement of the item during the five years is covered if the following occur:

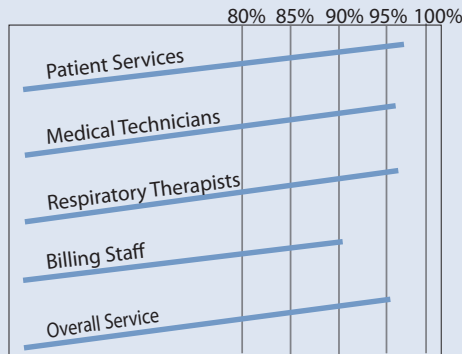
1. The item is lost;
2. The item is irreparably damaged;
3. The patient's medical condition changes (i.e., if the equipment that was originally provided no longer meets the patient's medical needs).

Replacement of the item due to irreparable wear during the five years is considered non-covered by Medicare. Medicare will cover a replacement item for a beneficiary owned piece of equipment or if it is a capped rental item in certain cases where it has been lost or damaged by a natural disaster.

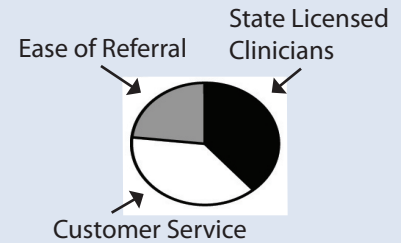
2008 ANNUAL SATISFACTION SURVEY RESULTS

Oxygen One, Inc. received an overall approval rating of 95.3% from our patients. The patient survey results are displayed in the chart below:

Patient Services	97.1%
Medical Technicians	96.2%
Respiratory Therapists	96.5%
Billing Staff	90.4%



In conjunction with the patient survey results, we have received outstanding feedback from the referral sources. Thank you for your valuable feedback! A few of the results are displayed in the chart below:



- Most important aspect of Oxygen One's Clinical Programs: 73%
- Most influential criteria in choosing a provider: 74%
- Most important aspect to Oxygen One's Customer Service: 45%

The best in ongoing assessments, education and monitoring